



# Quality Builders Warranty Corporation

April 2012

Mr. Taras Zawarski  
NIC ZAWARSKI & SONS BUILDERS, INC.  
1441 Linden Street  
Bethlehem, PA 18018

Dear Mr. Zawarski:

On behalf of Quality Builders Warranty Corporation, I would like to congratulate you on receiving the **20 Year Achievement Award**. The award acknowledges a commitment to excellence in customer service and quality construction. Your organization has clearly demonstrated these values, having an exceptionally low complaint ratio during your membership with QBW.

As a recipient of this Award, you are part of a select group of QBW members to achieve this recognition. At a time when many builders are cutting corners on such things as customer service and warranty work, you have remained dedicated to delivering a quality home with exceptional service. We commend your dedication to customer satisfaction.

We congratulate you once again for earning the Builder of Integrity Award. This now marks your 7<sup>th</sup> consecutive QBW award for outstanding customer service. This track record and your company's continued success are indicative of your commitment to character, quality, and responsible business practices. You've proven that Nic Zawarski & Sons Builders is truly deserving of the award's title: Builder of Integrity.

QBW values your commitment to quality and to the homebuilding community.

Sincerely,

J. M. Olshefski  
President / C.E.O.  
Quality Builders Warranty Corporation  
[www.qbwc.com](http://www.qbwc.com)

325 North Second Street, Wormleysburg, PA 17043  
ph: 717.737.2522 - fax: 717.737.4288  
[www.qbwc.com](http://www.qbwc.com)

